

Refurbishing Options

To have a Rancilio, Schaerer, Nuova Simonelli, or Carimali espresso machine refurbished, Espresso Express will provide the following services:

- ? Remove all water passages (pipes, boiler, groups, & pressure stat).
- ? Soak all water passage components in a non-toxic rinse to removed all calcium and scale build-up.
- ? Replace electric solenoid valves.
- ? Rebuild steam & hot water valves.
- ? Replace filters, gaskets, & screens.
- ? Interior and exterior cleaning.

Three-Group Machine.....\$1,500
Two-Group Machine.....\$1,200
One-Group Machine.....\$900

** Prices do not include travel time or labor and replacement of electronic computer components.*

To Our Customers:

As leaders of the industry for the past twenty years, we at Espresso Express have set the standard in quality coffee services. Offering only the finest coffees and teas, including our award-winning Kahvé espresso, we provide nothing less than the best. Plus, our optimal brewing systems and exceptional technical support cater to your specific coffee needs. Conveniently located and available seven days a week, Espresso Express makes coffee service simple, from bean to brew.

We appreciate your business!



Exclusive distributors of Kahvé coffees and espressos and Roji loose-leaf teas.



Service & Maintenance Guide

*superior technical support
for your espresso machine*

617-484-0095
800-466-9399
617-484-1397 Fax

20 Flanders Road
Belmont, MA 02478

www.espressoexpress.net

One-Year Service Plans

1-group 2-group 3-group
\$540 \$645 \$755

Each Espresso Express service plan is comprehensive, including all maintenance procedures necessary to keep your machines brewing at their best.

Preventative maintenance reduces wear and tear on your equipment and avoids break-downs by recognizing potential problems in advance. The maintenance is performed three times annually and includes the following services and parts:

- v Replace delivery shower screen
- v Replace delivery group gaskets
- v Clean filter holder(s)
- v Back-flush all groups
- v Remove milk deposits from steam wand(s)
- v Adjust steam pressure
- v Adjust water temperature
- v Adjust portion control on electronic machines
- v Clean grinder hopper
- v Adjust coffee grind
- v Adjust coffee dosage
- v Clean grinder burrs (Once annually)
- v Clean dosing chamber
- v Clean drain line
- v Clean exterior body
- v Up to one hour free travel time
- v 10% off Everpure Water Filtration Products

Any additional parts or repairs to machine will incur additional charges. Parts will only be replaced on scheduled visits. All fees are paid in full upon agreement.

Espresso Machine Extended Warranty

Additional 12 months.....\$550
This program must be purchased
at time of installation.

Basic Service Fees

Normal Business Hours
(M-F 7:30 AM to 4:00PM)
Labor Charge/hour.....\$80
Each 1/2Hour of Travel.....\$20

Non-Business Hours
Labor Charge/hour.....\$140
Each 1/2 Hour of Travel.....\$20

Prices include removal of equipment,
hook-ups, & complete installation.

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Terms and Conditions

- 1) All service is payable at time of service, unless credit terms are previously set and a credit application has been approved.
- 2) All service calls are presumed to be non-warranty related until such time that the service technician can determine the cause of malfunction. All warranty service must be approved by Espresso Express management.
- 3) Espresso Express is not liable for delays in repair of equipment if parts are not readily available from manufacturer.
- 4) Warranties are only applicable to equipment purchased through Espresso Express.
- 5) All deposits and payments made to Espresso Express are non-refundable.
- 6) All past-due invoices accrue interest at 1.5% per month.
- 7) All accounts placed into collections will be subject to collection and attorney fees.
- 8) A \$25. charge will be levied on returned checks.
- 9) Prices subject to change without notice.